

This document has been superseded by  
Revision 1 which can be found at the  
following link:

<http://www.em.doe.gov/Pages/qualityassurance.aspx>

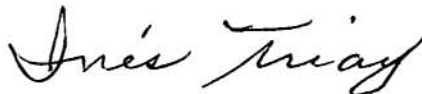
## Office of Environmental Management Corporate Quality Policy

The Office of Environmental Management recognizes that individuals performing work determine whether it is done correctly in accordance with all requirements and therefore achieves quality. Although "do work safely" is our first priority, we understand it is also essential to "do work correctly" or both safety and quality are jeopardized. While plans, procedures, and instructions are commonly understood elements of any quality program, people make quality happen and allow us to deliver on our commitments.

As the Assistant Secretary for Environmental Management (EM), I am responsible to achieve quality within my organization. It is EM policy that doing work correctly is not subordinate to cost or schedule objectives. My job is to provide the resources to ensure that our budgets and schedules support quality. My expectation is that each individual, when properly trained and supported, will achieve the highest quality performance of which he or she is capable and our customers deserve.

The EM Quality Assurance Program (QAP) provides the basis for achieving quality across the EM complex for all EM mission-related work. It is EM policy that all EM projects will have a consistent quality assurance approach while allowing for grading based on importance to the EM mission and safety, and for site-specific requirements. We have adopted American Society of Mechanical Engineers (ASME) NQA-1-2004, *Quality Assurance Requirements for Nuclear Facility Applications*, as the national consensus standard for implementing the EM QAP due to the high hazards and costs of our activities and facilities. It is EM policy that each EM organization and contractor will have an organization-specific Quality Assurance Implementation Plan demonstrating how they meet the applicable requirements of NQA-1-2004 as addressed in this QAP. It is the members of the line organization who are responsible for implementing the QAP requirements within their areas of responsibility.

As we strive to make EM a "Best-in-Class" organization, a strong QAP supports our emphasis on more disciplined management and operational processes. I fully support the implementation of this program and know I can count on your support of this essential effort.



Inés Triay  
Principal Deputy Assistant Secretary for  
Environmental Management